

## Who's In Charge?

The Ombudsman Program and the Wounded Soldier and Family Hotline is managed by the MEDCOM Medical Assistance Group (MMAG)

Email the MMAG at:

usarmy.jbsa.medcom.mbx.medcom-ombudsman@mail.mil

Or call them at:

210.221.8919

The Ombudsman and Wounded Soldier Family Hotline is passionate about assisting Soldiers

Eric B. Schoomaker, LTG, USA, Retired Army Surgeon General, said,

“The MAG and Ombudsman Program has been an unequivocal success as we support our wounded, ill and injured Soldiers!”



## OMBUDSMAN CONTACT TELEPHONE NUMBERS

<b>Ft. Belvoir, VA</b> 571.231.1456 571.231.1446	<b>Ft. Irwin, CA</b> 760.380.7133	<b>Joint Base McGuire-Dix – Lakehurst, NJ</b> 609.562.4792
<b>Ft. Benning, GA</b> 706.544.5861 706.544.2903	<b>Ft. Jackson, SC</b> 706.787.8239	<b>SAMMC, TX</b> 210.916.8690 210.916.2578 210.916.9223
<b>Ft. Bliss, TX</b> 915.742.7057 915.742.7138	<b>Ft. Knox, KY</b> 502.626.6148 502.624.9823	<b>TAMC, HI</b> 808.655.1492 808.655.1685
<b>Ft. Bragg, NC</b> 910.907.8255 910.907.8609 910.907.8191	<b>Ft. Leonard Wood, MO</b> 573.596.9668	<b>West Point, NY</b> 609.562.4792
<b>Ft. Buchanan, PR</b> 787.707.4064	<b>Ft. Meade, MD</b> 301.400.0517	<b>Balboa NMC San Diego, CA</b> 619.532.9819
<b>Ft. Campbell, KY</b> 270.798.8827 270.798.7411	<b>Ft. Polk, LA</b> 337.653.3272	<b>WRNMMC Bethesda, MD</b> 301.400.0516 301.400.0517
<b>Ft. Carson, CO</b> 719.524.2199 719.524.0046	<b>Ft. Riley, KS</b> 785.239.8374 785.240.7285	<b>Vilseck, GER</b> 314.476.3150 (DSN)
<b>Ft. Drum, NY</b> 315.772.9658 315.772.6466	<b>Ft. Sill, OK</b> 580.558.4501	<b>Heidelberg, GER</b> 314.509.4041 (DSN)
<b>Ft. Gordon, GA</b> 706.787.8239 706.787.6023	<b>Ft. Stewart, GA</b> 912.435.5415 912.435.1356 912.435.9798	<b>Landstuhl, GER</b> 314.509.4041 (DSN)
<b>Ft. Hood, TX</b> 254.286.7793 254.286.7031 254.287.0716 254.287.0806 254.286.7791 254.553.2693	<b>Ft. Wainwright, AK</b> 907.353.5881	<b>Schweinfurt, GER</b> 314.354.6221 (DSN)
<b>Ft. Huachuca, AZ</b> 719.526.9336	<b>Joint Base Elmendorf-Richardson, AK</b> 907.580.0671	<b>Vicenza, ITA</b> 314.476.3150 (DSN)
	<b>Joint Base Langley Eustis, VA</b> 757.314.7539 757.314.7542	
	<b>Joint Base Lewis-McChord, WA</b> 253.477.0314 253.966.2716 253.968.3049	



**ARMY MEDICINE**  
Serving To Heal...Honored To Serve

Need help or  
have a question?  
Talk to an Ombudsman

OR

Call the Wounded  
Soldier and Family  
Hotline (WSFH)

You could be on the path to resolving your problem

# THE OMBUDSMAN PROGRAM



# THE WOUNDED SOLDIER AND FAMILY HOTLINE



The Ombudsman resolves complex issues for Soldiers and their Family Members

Independent  
Neutral  
Impartial

The Assistance you need may be right around the corner. You can contact your local Ombudsman at Fort Sill, OK



**Paulette Anderson**  
COMM: 580.558.4501  
BB: 580.458.9039  
paulette.anderson.civ@mail.mil  
Bldg 2703 Pittman Rd  
Room 123  
Fort Sill, OK 73503

Don't have a local Ombudsman? No problem! Just call the Wounded Soldier and Family Hotline. Call them at



800.984.8523  
Overseas DSN 312.421.3700  
Stateside DSN 421-3700  
Or Email the WSFH at  
[usarmy.jbsa.medcom.mbx.medcom-wsf-support@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-wsf-support@mail.mil)

If you don't know who to ask, call us, we can get answers.

We are here for you 24/7!

