

RACH EMERGENCY ROOM TRANSITIONS TO AN URGENT CARE CENTER (UCC)

1 July 2014

- » RACH'S UCC WILL BE 24/7/365. THE TRANSITION WILL BE SEAMLESS TO PATIENTS AND WE EXPECT THE UCC SERVICES TO DECREASE WAIT TIMES & IMPROVE PATIENT SATISFACTION.
- » IN FY 13, 99% OF THE CARE PROVIDED IN RACH'S ER WAS NOT EMERGENT—AN UCC COULD HAVE PROVIDED THE CARE.
- » RACH WILL CONTINUE TO PROVIDE MASS CASUALTY AND AMBULANCE SUPPORT TO FORT SILL AND SURROUNDING AREA.
- » TRUE EMERGENCY/TRAUMA PATIENTS WILL BE TRANSPORTED TO COMANCHE COUNTY MEMORIAL HOSPITAL OR SOUTHWESTERN MEDICAL CENTER
- » THE TRANSITION WILL SAVE RACH APPROX. \$2 MILLION/YR.
- » URGENT CARE DOES NOT REPLACE YOUR PRIMARY CARE, WE ENCOURAGE PATIENTS, IN LIEU OF AN EMERGENCY, TO USE THEIR PCM AS THE 1ST OPTION OF CARE.