



Nurses Provide Assistance by Telephone

Nurse Advice Line provides TRICARE® beneficiaries with health care advice or same-day appointments for urgent health problems

TRICARE'S NURSE ADVICE LINE IS OPEN FOR BUSINESS!

Military health beneficiaries in the U.S., including Alaska and Hawaii, can call 800-874-2273 to get assistance with urgent health care questions, including guidance as to whether they need immediate medical care, can make an appointment with a physician for a later time or treat themselves at home.

Callers' eligibility for using the system will be verified by a representative before they are transferred to a registered nurse.

The answering nurses can make recommendations as to whether beneficiaries should seek care, can help find the closest medical facility and will check on a caller by phone a few hours later if requested.

The advice line representatives also will be able to make appointments for TRICARE Prime beneficiaries seen at a military hospital or clinic.

The TRICARE Nurse Advice Line is not intended to replace a physician's advice or care but unlike a doctor's office, it dispenses assistance 24 hours a day, seven days a week. Beneficiaries should still call their primary care team for routine appointments.

CALL 1-800-TRICARE (874-2273), option 1—24/7