

An emergency is defined as a condition or injury that would lead a person to believe that the absence of immediate medical attention could result in a threat to life, limb, or sight.

We recognize that a person may not know whether their condition or their child's condition is emergent, and urge patients to call the Nurse Advice Line at 1-800-TRICARE (select option 1) for assistance.
Emergency: 911



Reynolds Army Community Hospital

4301 Wilson Street
Fort Sill, Oklahoma 73503
(580) 558-2800 / 2801

Access to Care Line

580-558-2000
<http://www.tricareonline.com>

- ◆ Reynolds Appointment line staffed 0700-1600 M-F
- ◆ Contact your Primary Care Manager 24/7 with the Army Secure Messaging System
<http://www.relayhealth.com>
- ◆ Nurse Advice Line 24/7 1-800-TRICARE (select option 1)

Loyalty Family Medicine Clinic
558-8506 / 8508

Honor Family Medicine Clinic
558-8548 / 8529

Service Family Medicine Clinic
558-8548 / 8529

Respect Family Medicine Clinic
558-8506

Integrity Family Medicine Clinic
558-8509 / 8510

Courage Family Medicine Clinic
558-8509 / 8510

Pediatrics Clinic
558-8501 / 8502

Internal Medicine Clinic
558-8404 / 8405

Fires Clinic
558-8505 / 8504

WTU (Warrior Transition Unit) Clinic
558-2244 / 3131

Reynolds Army Community Hospital



*Where
Should I Go
For Care?*

*Helping you
choose the right
care center for
the care you
need!*

Should you visit the Urgent Care Clinic or the Emergency Room?

When you experience an emergency, your inclination may be to visit your Urgent Care Clinic for care. Unfortunately, Urgent Care Clinics are not actually designed for emergency care. Instead, an Emergency Room is exactly what the name implies, a place to go to seek medical treatment in the event of an emergency.

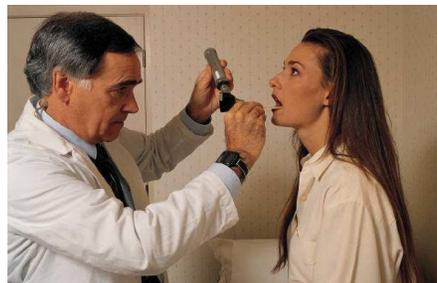


What is an Emergency?

Your idea of an emergency may not be the same as the medical professionals idea of an emergency. The Emergency Department is for the treatment of life-threatening or very serious conditions that require immediate medical attention. Do not ignore an emergency. If a situation seems life threatening, take action. Call 911 right away. If you are unsure, stop and think to yourself, can the condition that you are experiencing be treated by your Doctor, in their office? If so, this is the better option unless you feel that your life is threatened by the condition.

When should you go to the Urgent Care Clinic?

- ◆ Accidents and falls
- ◆ Sprains and strains
- ◆ Moderate back problems
- ◆ Breathing difficulties (i.e. mild to moderate asthma)
- ◆ Bleeding/cuts -- not bleeding a lot but requiring stitches
- ◆ Diagnostic services, including X-rays and laboratory tests
- ◆ Eye irritation and redness
- ◆ Fever or flu
- ◆ Vomiting, diarrhea or dehydration
- ◆ Severe sore throat or cough
- ◆ Minor broken bones and fractures (i.e. fingers, toes)
- ◆ Skin rashes and infections
- ◆ Urinary tract infections
- ◆ Insect bites
- ◆ Dental pain
- ◆ Suicidal or homicidal thoughts



When should you go to the Emergency Department?

- ◆ **Severe chest pain or difficulty breathing**
- ◆ **Signs of Heart attack** (i.e. chest pain lasting longer than two minutes, profuse sweating, numbness to jaw, left and right arm)
- ◆ **Signs of Stroke** (e.g. loss of vision, sudden numbness, weakness, slurred speech, or confusion)
- ◆ **Suicidal or homicidal attempt**
- ◆ Compound fracture (bone protrudes through skin)
- ◆ **Convulsions, seizures or loss of consciousness**
- ◆ **Fever in newborn (less than 3 months old)**
- ◆ Heavy, uncontrollable bleeding
- ◆ Deep knife wounds or gunshot wounds
- ◆ Moderate to severe burns
- ◆ Poisoning
- ◆ **Serious head, neck or back injury**
- ◆ Pregnancy-related problems (i.e. bleeding, severe cramping) under 20 weeks