



**American
Red Cross**

American Red Cross, Oklahoma
Fort Sill Volunteer



Gazette



December 2003

Edited by: Rachel Snelgrove



Farewell

Regrettably, we must say farewell to two of our finest Red Cross Volunteers. **Al Totte**, the Retiree Chairman has resigned from his leadership position after several years dedicated to the services at the Red Cross. **Cpt. Brian Freidline**, our Hospital Liaison will be changing command in December.

Al Totte has dedicated his services to RACH and Fort Sill for over six and a half years. His most significant achievement was serving as the volunteer supervisor of the Greeter's Program. Al developed and implemented the Greeter Program, which epitomizes customer service initiatives that assist patrons entering into RACH. Other contributions of Al include the identification of operational improvements for our beneficiaries accessing RACH such as signage for temporary parking and wheel chair escort for the clinics and wards. He has received multiple awards for all his services.

We appreciate all the dedication Al Totte has given to the Red Cross and Fort Sill; we will miss him greatly.

Cpt. Freidline has been the liaison between the Red Cross and RACH for 12 months and will be Changing Command on Friday, December 12th. He has been a tremendous help whenever hospital situations have occurred and he has helped create better ties between the Red Cross and RACH. He has been an outstanding person to work with and although not going far, he will be missed. Thank you for all the effort you have put in.

Good Luck to both Al Totte and Cpt. Friedline.



Recognition

Congratulations to **Frances Baker** and **Rachel Snelgrove** who were recognized at the Post Retirement Ceremony, 21 November, as Volunteers of the Month for November and December.

In her nomination, Frances, was cited for four years of volunteer service at Reynolds Army Community Hospital, donating over 1100 hours as a Greeter. Sharing a warm, friendly smile and providing requested information/support is a much-needed welcome to hospital customers who are not feeling well. Her tenure as well as her service as a Greeter at her church are indications that Frances enjoys providing this kind of service and is very good at it.

In Rachel's nomination it was said "if she were active duty military, she would probably receive a bronze star in recognition of her service beyond the call of duty." Though only active since April, Rachel has amassed over 600 hours of service and worn several hats in the process. She is a superb interviewer and her newspaper articles as well as the newsletter and website have been very informative regarding programs, services, and needs. Seeing another need, she temporarily donned the "hat" of Dental Chair in addition to her PR

Together, we can save a life

responsibilities and, later, capably oriented her Dental successor. Spending 3 days a week in the office surely makes one aware of the needs! That awareness has led Rachel to volunteer as a substitute, visiting new moms, in the Mother's Outreach Program. Like the Smith-Barney advertisement, Rachel "e-a-r-n-e-d it" her current job-that of Community Outreach Chairman, providing overall leadership for the volunteer program and more. More great accomplishments to come!



Hospital Chairman

We have a few vacancies to fill. They include Chairman of Volunteers, Trainer, Publicity/Public Relations Chair, Greeter for A.M. Hours Monday, Wednesday, and Friday. I would like to take this time to thank you for your time that you do volunteer. Thank you for a job well done. Remember the Holiday Party on December 12th in the Murari Room. Please come out and support this event, it is a thank you to you all.

LaRue Hill
Hospital Chairman



Mother's Outreach Program

As the holidays approach we are coming up with new and exciting things to do. During the Thanksgiving and Christmas Season we will be giving extra special gifts to the new moms at RACH. All of this could not happen without our dedicated volunteers! I cannot thank you enough for your help. We are always looking for new volunteers to pass out information and take baby pictures.
Happy Holidays!!!

Lisa Borja
MOP Chairperson



Welcome

We'd like to welcome the new Hospital Liaison for Red Cross, **Cpt. Samantha Alfred-Morales**. We look forward to working with her.



December Calendar

4 DEC: 10:00 Advisory Council Meeting at Betty Cerrone's

12 DEC: 11:30 Volunteer Holiday Party

18 DEC: Santa visits the Hospital???

19 DEC: Hospital Unit Holiday Parties

22 DEC: Half-Day Duty Schedule Starts for Military

25 DEC: Christmas Holiday-RACH Red Cross closed

1 JAN: New Years Holiday

2 JAN: Training Holiday for Military—RACH Red Cross Closed

2 JAN: Half-Day Duty Schedule ends for Military

Fort Sill Red Cross Office

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